

Events Volunteer

Help deliver welcoming events that bring people together, raise awareness and strengthen the facial palsy community.

About Facial Palsy UK and this role

Facial Palsy UK is the only UK charity dedicated to supporting people affected by all causes of facial palsy through information, support and research.

Throughout the year, we organise a range of events including family days, support group activities, awareness campaigns, conferences and community events. These events help people affected by facial palsy connect with others, access support and feel part of a community that understands.

As an Events Volunteer, you'll help create positive experiences for attendees by supporting the delivery of events and activities. Whether you're welcoming guests, helping with practical tasks or providing a friendly face on the day, you'll play an important role in helping events run smoothly.

This role contributes directly to Facial Palsy UK's **Support** objective by creating opportunities for connection and community. It also contributes to our **Inform** objective by helping raise awareness of facial palsy and the support available.

What you'll be doing

- Welcoming attendees and helping them feel comfortable and included.
- Supporting event set-up and pack-down activities.
- Assisting with registration and signposting attendees.
- Helping distribute information, resources and event materials.
- Supporting activities and helping events run smoothly on the day.
- Helping create a friendly, positive and inclusive atmosphere.
- Gathering feedback from attendees where required.

Skills, qualities and experience

We're looking for people who are:

- Friendly, approachable and enthusiastic.
- Reliable and willing to help where needed.
- Comfortable interacting with a range of people.
- Positive team players who enjoy working with others.
- Passionate about helping people feel welcome and included.
- Committed to treating everyone with dignity and respect.

No previous experience is required. Full training and guidance will be provided.

What you'll gain

As an Events Volunteer, you'll have the opportunity to:

- Make a meaningful difference to people affected by facial palsy.
- Meet new people and be part of a supportive community.
- Gain experience supporting events and community activities.
- Develop communication, teamwork and customer service skills.
- Join a welcoming network of volunteers and staff.

Practical information

Location: Opportunities are available at events across the UK and may be indoors, outdoors or online.

Time commitment: Flexible. Volunteers can support individual events or become involved more regularly throughout the year.

Training and support: Full induction and ongoing support will be provided by the Facial Palsy UK team.

Expenses: Reasonable out-of-pocket expenses incurred while volunteering for Facial Palsy UK will be reimbursed in line with our Volunteer Expenses Policy.

Inclusion and DBS information

We welcome volunteers from all backgrounds and communities and are committed to creating an inclusive and supportive environment for everyone.

Some Events Volunteer opportunities may require a Disclosure and Barring Service (DBS) check depending on the nature of the event. Having a criminal record does not automatically prevent someone from volunteering with Facial Palsy UK. Any disclosures will be considered fairly, confidentially and in relation to the responsibilities of the role.